

ARC PRO CONSOLE for Cisco Unified Communications Manager: COMPATIBILITY MATRIX

This update: 26 August 2015

		End of life						End of support						Versions in support (refer to Arc End of Life policy document)								
		3.1.3	3.1.5	4.1.0 Sr(x)	4.1.3 & Sr(x)	4.1.4 & Sr(x)	5.0.0	5.0.1	5.0.2	5.1 & Sr(x)	5.1.1	5.1.2	5.1.2 Sr(1)	5.1.3	5.1.4	6.0.0	6.0.1	6.1.0	6.1.1			
		Console Connect	Call Connect	Voice Connect	Voice Connect	Voice Connect	Voice Connect	Voice Connect	Voice Connect	Voice Connect	Voice Connect	Voice Connect	Arc Pro Console	Arc Pro Helpdesk	Arc Pro Helpdesk	Provolve						
Solutions Plus Edition																						
Arc Pro (Full) Edition		I	I	I	I	I	-	-	-	I	I	I	I	I	I	I	I	I	I	I	I	
CUCM	Tested TSP																					
4.0(1)	4.0(0.18)	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	
4.0(2)	4.0(0.22)	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	
4.1(2)	4.1(1.201)	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	
4.1(3)	4.1(1.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
4.1(3) SR3a	4.1(1.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
4.2(1)	4.2(0.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
4.2(3)	4.2(0.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
4.3(1)	4.3(1.1)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
4.3(2)	4.3(2.1)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
5.0(3)	5.1(0.17)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
5.0(4)	5.1(0.18)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
5.1(1)	5.1(1.1)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
5.1(1)b	5.1(1.1)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
5.1(2)	5.1(1.3)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
5.1(3)	5.1(1.6)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
6.0(1)	6.0(0.7)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
6.1(1)	6.1(0.10)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
6.1(2)	6.1(2.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
6.1(3)	6.1(3.2)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
6.1(4)	6.1(4.2)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
6.1(5)	6.1(5.1)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
7.0(1)	7.0(1.6)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
7.0(2)	7.0(2.2)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
7.1(2a)	7.1(1.5)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
7.1(3a)	7.1(3.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
7.1(3b)	7.1(3.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
7.1(5)	7.1(3.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
8.0(2)	8.0(1.6)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
8.0(3)	8.0(3.5)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
8.5(1)	8.5(1.1)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
8.6(1)	8.6(1.3)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
8.6(2.2)	8.6(2.2)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
9.0(1)	9.0(1.1)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
9.1(1)	9.1(1.3)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
9.1(2)	9.1(1.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
10.0(1)	10.0(1.3)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
10.5(1)	10.5(1.4)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	
11.0(1)	11.0(1.1)	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	Red	



Useful references

- In preparing for your installation and when using this document please also consult the following:-
- (1) Arc Compatibility and Performance for O/S, VMWare and SQL supported
- (2) Arc Pro Installation Manual(s) available with your software
- (3) Arc Pro Design Guide: network, server, integration and feature design & deployment best practice

Additional information

Visit arcsolutions.com Services/Support/Arc Premium Technical Docs for more information and other documents available publicly. For more comprehensive information please contact your channel account manager, info.ei@enghouse.com

Key to matrix
Compatible with Cisco IVT pass obtained
Limited/caveated support: See comment
Not supported